Travelling the Last Mile: Communicating Cryospheric Knowledge



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WHAT WE HAVE HERE

is a *failure* to communicate

motifake.com

Stephen H. Schneider: "Is the Science of Global Warming Settled Enough for Policy?"





Concept of the "Last Mile"

Science must clarify the choices

Scientists cannot make the choices

If science doesn't attain clarity, wise choices are unlikely







Traveling the "Last Mile" requires we speak to decision makers at all levels: legislators to voters

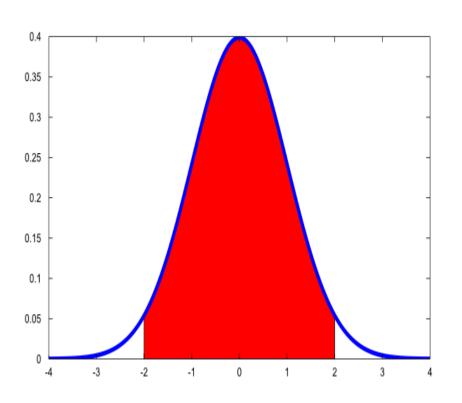
Information & Knowledge Delivery

 Must be in a form that is useful

"Our understanding is only as valuable to society as society's capacity to use it."

(Jane Lubchenko, former head of NOAA)

Uncertainty

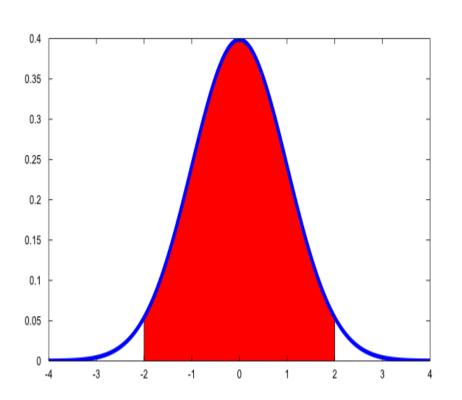


- Scientists love to talk about it--reducing it energizes us
- Climate-change skeptics also love to talk about it emphasizing it motivates inaction
 - Deniers must only "neutralize" the issue to maintain the status quo

Numeric uncertainty also quantifies <u>certainty</u>, i.e., it measures how well we know what we know

Certainty

Semantics matter!!



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Information & Knowledge Delivery



- Must be in a way that others can <u>trust</u>
 - We must be trusted

Building Trust



- Requires
 - Time
 - Personal contact
 - "Human"ness
- Common sense works better than authoritativeness

Scientist in Training: an exercise in "dehumanization"



- No emotion allowed
- Let the data speak for itself
- Error analysis essential
- Speak "science-ese"
- "Third person" communication

MUST ADD: Effective communication to non-scientists

Approaches to Effective Public Communication of Science

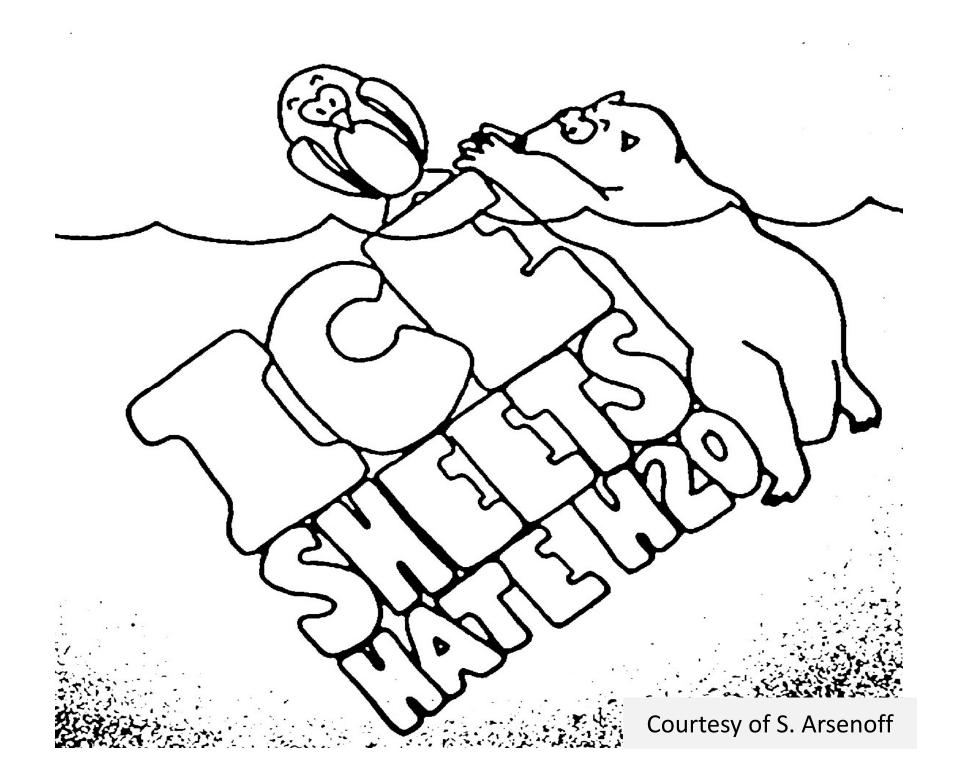
- Simplify, simplify
- Emphasize the "known knowns"
- Use the "familiar"
- Use more pictures and fewer words
- Exercise "graphobia"
- Use humor
- Employ the "power of community"

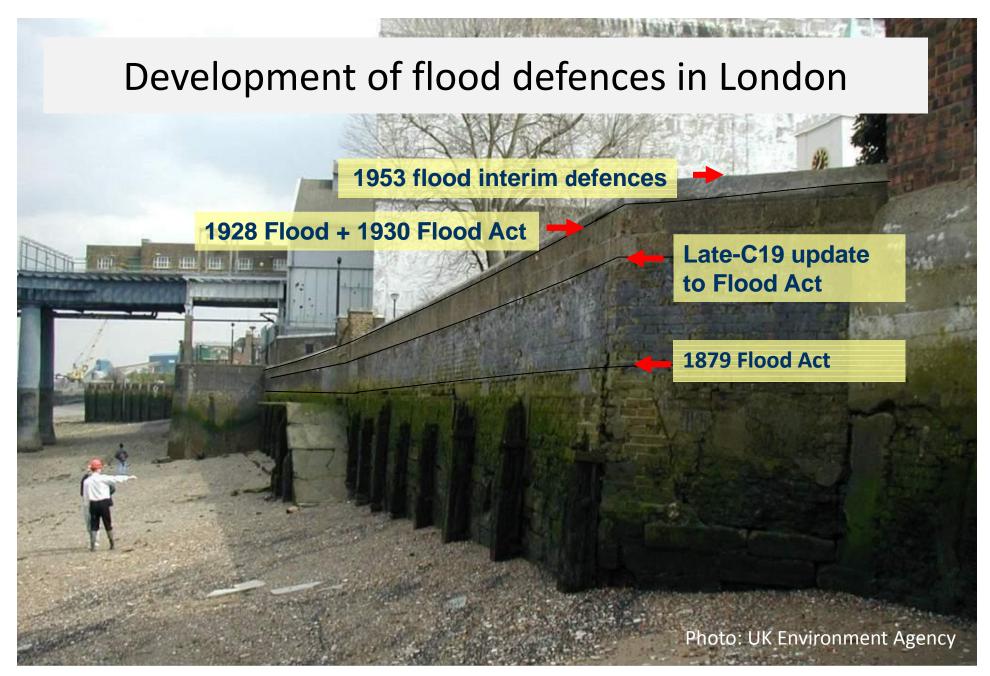
<u>Verbal storytelling</u> is still the most effective means of communication

Land-Ice Loss \rightarrow Sea Level Rise is a climate change "winner"

- Unequivocal connection
 - Public "gets" it
- It's happening
 - Public acknowledges it
- It matters
 - Public understands it
- Adaptation is inescapable
 - Most planners/policy makers will act if they get information they **trust** in a form they can **use**

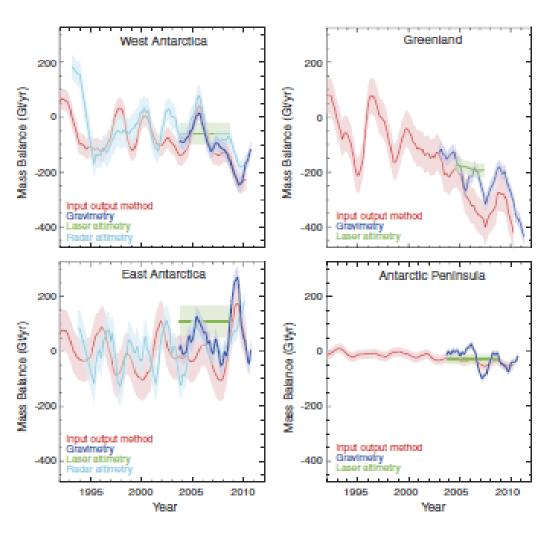






Slide courtesy of D. Vaughan

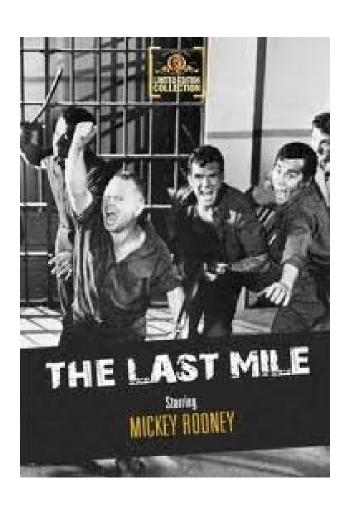
The Power of Community



A Reconciled Estimate of Ice-Sheet Mass Balance

Shepherd et al., 2012

Get out there!!!



- Make your information useful to decision makers
 - Legislators to voters
- Become a trusted source of scientific information knowledge
- Become an effective messenger of this knowledge
- Yes, you
- Now



Scientists debated Climate Change poorly



Contrarians said:

- Scientific conclusions force us to give up something more valuable
 - Usually a false choice
 - Juxtaposed with values held more dear (quality of life, economy, religion) science will always lose
 - SOLUTION: respect the other values but diffuse the false choice
- Can't trust the science (evidence, conclusions or the scientists)
 - SOLUTION: build trust and argue from common sense
- Science is incomplete
 - Delay is a win for contrarians
 - SOLUTION: talk "certainty", not "uncertainty"



In a Nutshell

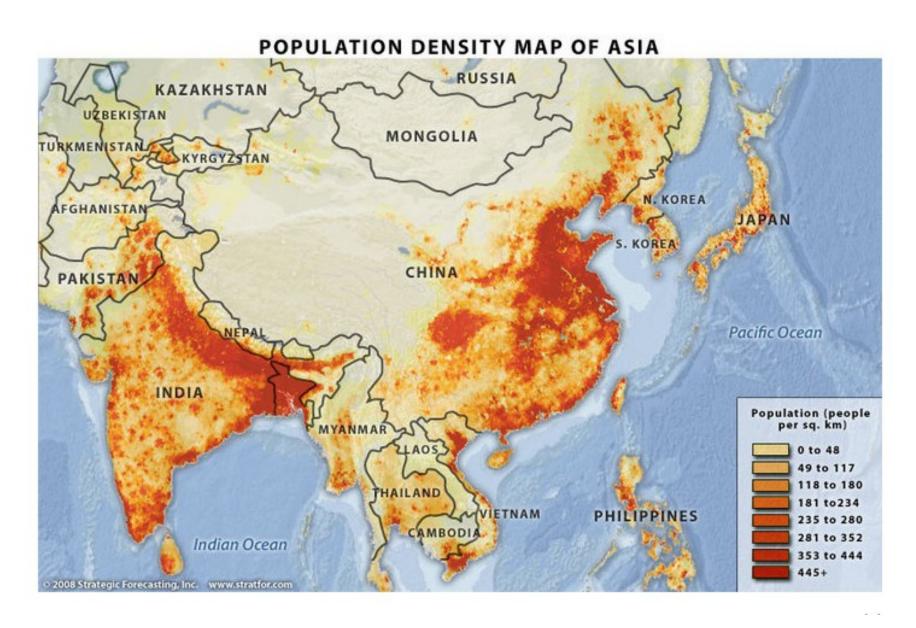
- Get their attention
- Connect
- Hold their attention long enough
- Deliver a simple message
- Reinforce the message
- BONUS!: give them a reason to tell others



Shanghai, China 1990

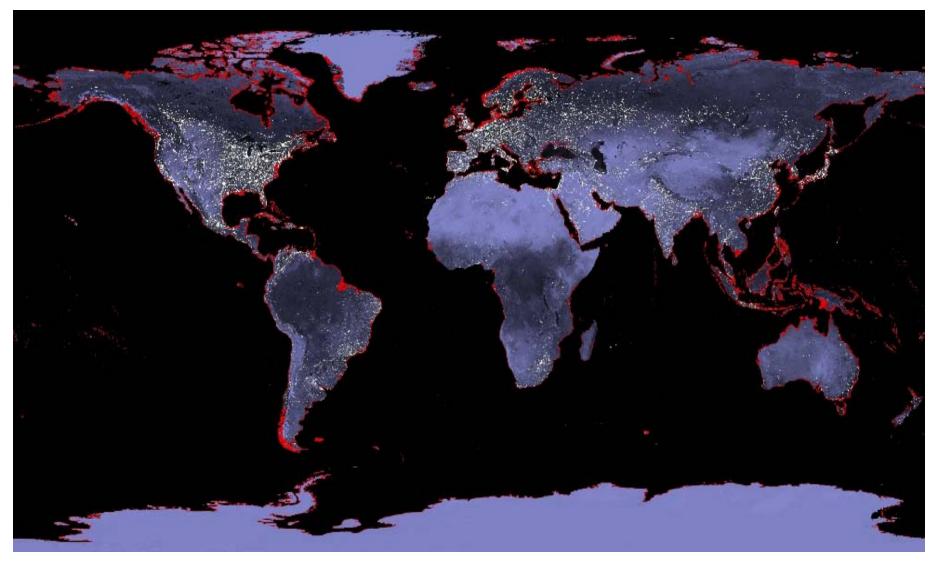


Shanghai, China 2012



50% of the world's population lives here



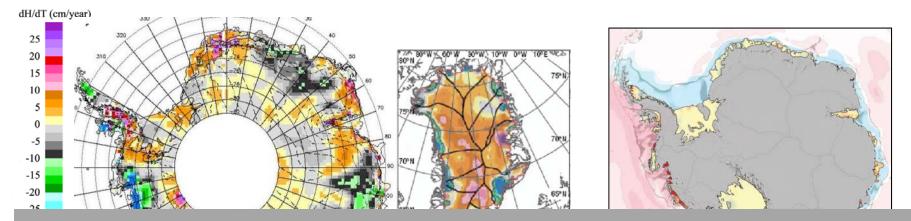


Source: CReSIS and NASA

Land area lost by 1-meter rise in sea level

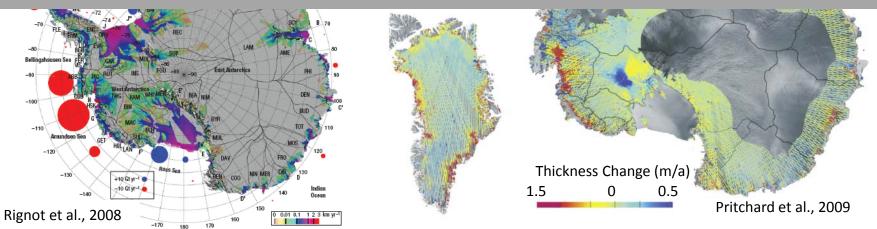
The Power of Community

- Conflict is part of the scientific process but so is consensus building
- Community consensus legitimizes new knowledge and prepares it for broader dissemination
- Dissemination of consensus is "the last mile"

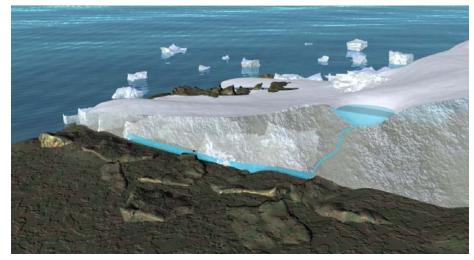


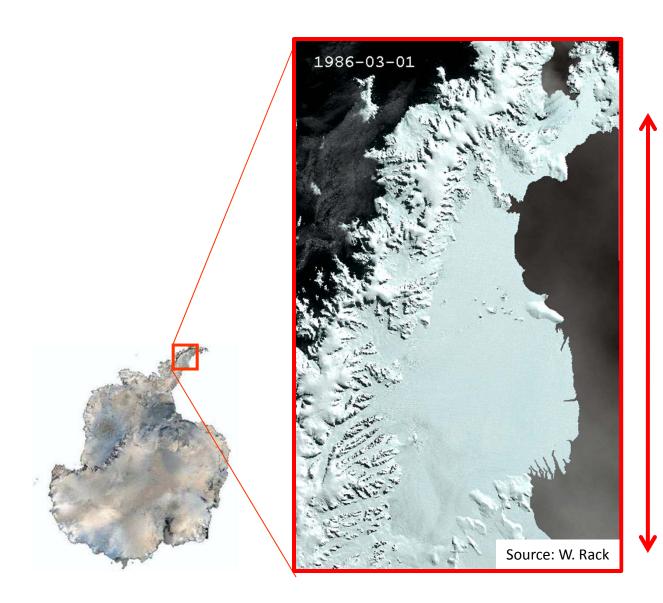
We see the same signal here, but non-scientists can view it as disagreement:

Our discussion of differences can be used to support the view that we disagree



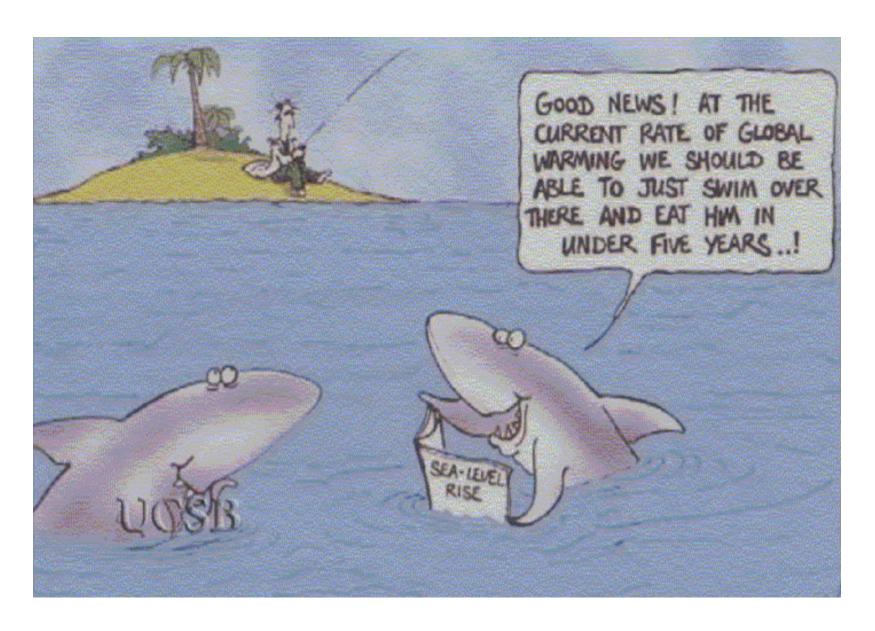




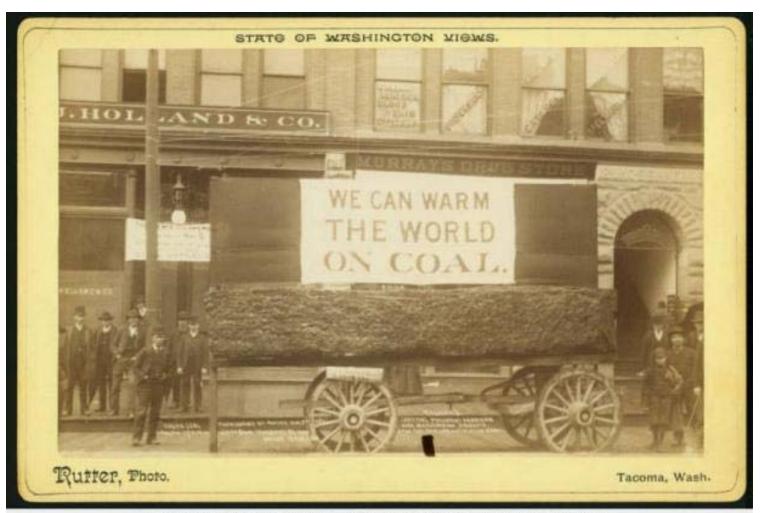


200 miles: Baltimore to New York City





Courtesy of S. Schneider



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